




TICKETWINDOW™

events start here

SOLUTIONS, NOT JUST TICKETS

We join with others to celebrate moments of passion and excitement.

But first, you need a ticket.



519.434.9700 | 1.877.700.3130
ticketwindow.ca



INCREASE ADVANCE SALES

At Ticketwindow, our focus is on connecting ticket buyers to an experience – that means making it simple and intuitive to purchase tickets online. As a fully responsive design platform, ticket buyers can easily browse and access tickets for sale with their smart phones and tablets. In 2016 and 2017 alone, our clients enjoyed a 160% growth in mobile sales by utilizing the Ticketwindow’s ticketing solution.

It’s a grab your phone and go world and we’re ready.



PATRON MANAGEMENT

It’s about relationships.

Our platform delivers information between you and your client and we make this two way communication easy and satisfying. It’s what good relationships thrive on. Add to this our excellent customer service support and you can see how we are successful in developing close relationships but you should hear this from our clients. We’d love to introduce you.



YOUR TICKETS YOUR BRAND

It’s your show. It should look like you.

We promote your brand, provide intuitive and easy to use tools for both you and your ticket buyers, and only earn revenue when you do.

Sounds like a winning combination.



SOLID SECURITY & LOGISTICS

This is what we’ve got - Internet based Software as a Service (SaaS) model supporting web, box office, call center, kiosk, outlet, and mobile sales in real-time, all sharing the same database.

Bottom line - as a hosted system, **Ticketwindow takes on the responsibility for EVERYTHING** - uptime, backups, redundancy, security and compliance of the system. This model satisfies your requirements for a complete package and it eliminates the need for additional IT staff, support personnel and the requirement for on-going software updates and purchases. This saves you money.



SOLUTIONS NOT JUST TICKETS

Most importantly – we listen. It’s what makes a partnership with Ticketwindow so valuable. And behind the scenes we are continually investing in our R and D. Upgrades and roll-outs come as a standard feature and our active development cycle sees a new release nearly every quarter. We focus our product growth on both industry and client trends.

While it’s not impossible to replicate our solutions or offerings, it is incredibly difficult to replicate our focus on service, execution and innovation.



24 / 7 SUPPORT

Our Client Services Manager at the ready **24/7/365** to provide emergency support. Regardless if it’s Christmas Eve or 4th of July, a Client Services Manager is only a phone call away. We’ve got your back anytime of the day or night. It’s what good partners do.

And if you are looking for a bit extra, then we can provide Patron Call Center Support. Ticketwindow has professional agents at the ready - all capable of providing useful and satisfactory information to the caller regarding tickets, and venue. **Our agents are trained to think on their feet and customer service is number one.**